

11th September 2026
CGH/NS/Transportletter/Sept26

Dear Parent/Carer

Travelling to and from St John's School

This letter contains important information regarding the travel to and from St John's, particularly by car or by bus. The geography of St John's does cause us some logistical difficulties in terms of parking and travel into and out of the site. The following systems safeguard our students, staff and visitors, and ensure the greatest efficiency for travel to and from St John's.

Avoid driving your children on to school site

Our car park has limited space for additional vehicles beyond our staff, student drivers, visitors, buses and taxis. Please encourage your children to walk or cycle to school, if possible, thereby using the pedestrian entrance. If you do need to drive your children to school, please try to drop off outside of the school grounds; George Lane car park is the safest. We also request that you do not use Cherry Orchard as this significantly impacts our neighbours. If you arrive on to school site after 08:15 expect there to be significant traffic which is likely to cause a delay to your child arriving to school on time, before 08:30. There is NO vehicle access beyond the car park. The only exception to this by arrangement and is for the drop off/collection of individuals with disabilities or injuries.

Travelling By Bus

We have 19 coaches and public buses that serve St John's students. All bus routes drop off and pick up from St John's - there is no need for any student to walk from, or to Marlborough High Street. If a student has a bus pass provided by Wiltshire Transport, it is only valid for their collection from the St John's bus bay. If they try to board a service with their bus pass off site (such as from the High Street), they may not be accepted and they may be required to pay a fare. If a child needs to stay at school for a club or enrichment activity and boards a Wiltshire Transport coach, their bus pass is valid on the later public buses serving St John's but only providing pupils board the bus from the designated bus bay in the turning circle. This arrangement is in place to ensure that students who travel by bus are not disadvantaged and are still able to take part in our extra-curricular offer. Please check the service provider for more information as to which buses run a service from St John's.

We would like to remind all students and parents/carers that appropriate behaviour is expected at all times when travelling on school and public transport. Students must follow the council's guidance, which includes remaining seated, speaking respectfully to the driver and other passengers, and keeping the bus clean and tidy. The safety and wellbeing of all passengers is our priority. Please be aware that students who do not follow these expectations may be removed from the bus service by the local authority. We ask for your support in reinforcing these expectations at home. Click [here](#) for more information from Wiltshire Transport about 'Safe School Transport'.

The Wiltshire Connect

The Wiltshire Connect is an on-demand private service operated by Wiltshire Council. Given the health and safety risks created by a large number of vehicles leaving at the end of the school day, we will allow this service to operate at St John's from 15:30. Students will not be allowed to wait in the car park until then. Wiltshire Council have requested the following: "When booking return rides from St John's, please request no earlier than 15:30. Also please use the 'School Ride' reason when booking to ensure that pick up times do not move earlier. A failure to follow this guidance may result in the school removing access, and students will then have to walk to the High Street to catch the bus. Your attention in this matter is appreciated."

Many thanks for your continued support. If you have any questions or queries, please direct them to transport@stjohns.excalibur.org.uk.

Yours faithfully



Christina Holman
Vice Principal